March 2024



Dear Customer

Gas pipe replacement work around Heath Hill Road, Crowthorne

At SGN we look after the gas pipe network which transports the gas from your supplier to your home.

You may be aware that we have been working in Crowthorne, this work is to replace the old metal gas pipes with new PE plastic pipes. This work will ensure that you continue to receive a safe and reliable gas supply.

Our contract partner, I&G Contractors Ltd, who will be completing this work on our behalf, will be continuing work for approximately another thirteen weeks.

The work will be completed in the following phases.

Sandhurst Road/High Street

We will start work on 25 March at the junction of Sandhurst Road and the High Street. To ensure the safety of everyone around our work site, we will continue to use temporary multi-way lights at the Sandhurst Road junction at Iron Duke Close and close Lower Broadmoor Road and Church Street during this phase of work.

Access will be maintained for all residents and businesses and a signed diversion will be in place.

We are closing these roads to prevent the necessity of multi-way traffic signals across this section. This will reduce the impact to the High Street by allowing greater traffic movement.

Church Street

Once our work has been completed in Sandhurst Road, we will move to Church Street. We will need to close Church Street at the junction of Sandhurst Road to the junction of Waterloo Road. Access will be maintained for residents and businesses and a signed diversion will be in place.

Church Street/Waterloo Road

Our engineers will move to Church Street and Waterloo Road, Waterloo Road will be closed from the junction with Church Street to the junction of Alcot Close. Access will be maintained for residents and businesses and a signed diversion will be in place.

Waterloo Road

We will be working along Waterloo Road:

From the junction of Alcot Close to the junction of Pinefields Close.

Waterloo Road and Church Road West will be closed, access to Alcot Close will be via Sandhurst Road/Church Street and access to Church Road West will also be via Sandhurst Road and Church Street.

From the junction of Pinefields Close to the junction of Barracane Drive.

Access to Pinefields Close will be via Sandhurst Road/Church Street and access to Barracane Drive via Dukes Ride/Waterloo Road

From junction of Lake End Way to junction of New Wokingham Road/Waterloo Road to outside No. 77 Waterloo Road.

A road closure will be in place in Waterloo Road and New Wokingham Road.

Whenever a road closure is in place, access is maintained for residents and businesses and diversion will be in place. How will this work affect me?

- You may need to plan additional time for your journey
- Please advise any visitors or delivery drivers that they may need to travel on the diversion route.
- Please ensure that you look at the information for your local bus provider as we may suspend bus stops, or the bus timetable may be affected by any additional traffic or diversions.

If you've got any questions, please don't hesitate to get in touch with our Customer Service team by calling our Careline on 0800 975 1818 or emailing customer@sgn.co.uk

Thank you for your patience during this work.

Yours faithfully,

Lee Allison

Project Manager